

**HRSA Health & Recovery  
Services Administration****HRSA Health & Recovery  
Services Administration****HRSA Health & Recovery  
Services Administration****HRSA Health & Recovery  
Services Administration**

Instructions to fill out the General Information for Authorization form, DSHS 13-835

FIELD	NAME	ACTION																																																																																																																																																
		ALL FIELDS MUST BE TYPED.																																																																																																																																																
1	Org required	<p>Enter the Number that Matches the Program/Unit for the Request</p> <p>500 - Division of Alcohol and Substance Abuse (DASA)                      501 - Dental                      502 - Durable Medical Equipment (DME)                      509 - Economic Services Administration (ESA) (DSHS)                      504 - Home Health                      505 - Hospice                      506 - Inpatient Hospital                      507 - Juvenile Rehabilitation Administration (JRA) (DSHS)                      508 - Medical                      509 - Medical Nutrition                      510 - Mental Health                      511 - Outpt Proc/Diag                      513 - Physical Medicine &amp; Rehabilitation (PM &amp; R)                      514 - Aging and Disability Services Administration (ADSA)                      515 - Transportation                      516 - Miscellaneous</p>																																																																																																																																																
2	Service Type required	<p>Enter the letter(s) in all CAPS that represent the service type you are requesting.</p> <table border="0"> <tbody> <tr> <td>AA</td> <td>Ambulatory Aids</td> <td>OS</td> <td>Orthopedic Shoes</td> </tr> <tr> <td>BB</td> <td>Bath Bench</td> <td>OTC</td> <td>Orthotics</td> </tr> <tr> <td>BEM</td> <td>Bath Equipment (misc)</td> <td>PAS</td> <td>PAS</td> </tr> <tr> <td>BGM</td> <td>Blood Glucose Monitors</td> <td>PDN</td> <td></td> </tr> <tr> <td>BGS</td> <td>Bone Growth Stimulator</td> <td>Private Duty Nursing</td> <td></td> </tr> <tr> <td>BP</td> <td>Breast Pumps</td> <td>PHY</td> <td>Pharmacy</td> </tr> <tr> <td>BS</td> <td>Bariatric surgery</td> <td>PL</td> <td>Patient Lifts</td> </tr> <tr> <td>BSS2</td> <td>Bariatric surgery stage 2</td> <td>PMR</td> <td>PM and R</td> </tr> <tr> <td>C</td> <td>Commode</td> <td>PROS</td> <td>Prosthetics</td> </tr> <tr> <td>CI</td> <td>Cochlear Implants</td> <td>PRS</td> <td>Prone Standers</td> </tr> <tr> <td>CIERP</td> <td>Cochlear Implant Ext Repl Prts</td> <td>PSY</td> <td>Psychotherapy</td> </tr> <tr> <td>CSC</td> <td>Commode/Shower Chair</td> <td>PTL</td> <td>Partial</td> </tr> <tr> <td>CWN</td> <td>Crowns</td> <td>PWH</td> <td>Power Wheelchair - Home</td> </tr> <tr> <td>DASA</td> <td>DASA</td> <td>PWNF</td> <td>Power Wheelchair - NF</td> </tr> <tr> <td>DEN</td> <td>Dentures</td> <td>PWNF</td> <td>Power Wheelchair - NF</td> </tr> <tr> <td>EN</td> <td>Enteral Nutrition</td> <td>PHYS</td> <td>Physician Services</td> </tr> <tr> <td>ESA</td> <td>ESA</td> <td>R</td> <td>Respiratory</td> </tr> <tr> <td>FSFS</td> <td>Floor Sitter/Feeder Seat</td> <td>RBS</td> <td>Rebases</td> </tr> <tr> <td>HB</td> <td>Hospital Beds</td> <td>RE</td> <td>Room equipment</td> </tr> <tr> <td>HEA</td> <td>Hearing Aids</td> <td>RLNS</td> <td>Relines</td> </tr> <tr> <td>HH</td> <td>Home Health</td> <td>RM</td> <td>Readmission</td> </tr> <tr> <td>HSPC</td> <td>Hospice</td> <td>S</td> <td>Surgery</td> </tr> <tr> <td>IPT</td> <td>Infusion/Parental Therapy</td> <td>SBS</td> <td>Specialty Beds/Surfaces</td> </tr> <tr> <td>ITA</td> <td>Inpatient admission - ITA</td> <td>SC</td> <td>Shower chairs</td> </tr> <tr> <td>JRA</td> <td>JRA</td> <td>SCAN</td> <td>MRI/PET Scans</td> </tr> <tr> <td>LTAC</td> <td>LTAC</td> <td>SF</td> <td>Standing Frames</td> </tr> <tr> <td>MC</td> <td>Medication</td> <td>SGD</td> <td>Speech Generating Device</td> </tr> <tr> <td>MISC</td> <td>Miscellaneous</td> <td>SSIP</td> <td>Short Stay (In-Patient)</td> </tr> <tr> <td>MN</td> <td>Medical Nutrition</td> <td>T</td> <td>Therapies (PT/OT/ST)</td> </tr> <tr> <td>MWH</td> <td>Manual Wheelchair - Home</td> <td>TRN</td> <td>Transportation</td> </tr> <tr> <td>MWNF</td> <td>Manual Wheelchair - NF</td> <td>TU</td> <td>TENS Units</td> </tr> <tr> <td>O</td> <td>Other</td> <td>US</td> <td>Urinary Supplies</td> </tr> <tr> <td>ODC</td> <td>Orthodontic</td> <td>V</td> <td>Vision</td> </tr> <tr> <td>ODME</td> <td>Other DME</td> <td>VNSS</td> <td>Vagus nerve stimulator surgery</td> </tr> <tr> <td>OOS</td> <td>Out of State</td> <td>VOL</td> <td>Inpatient admission-Voluntary</td> </tr> <tr> <td>OP</td> <td>Ostomy Products</td> <td>WDCS</td> <td>Wound/decubiti care supplies</td> </tr> </tbody> </table>	AA	Ambulatory Aids	OS	Orthopedic Shoes	BB	Bath Bench	OTC	Orthotics	BEM	Bath Equipment (misc)	PAS	PAS	BGM	Blood Glucose Monitors	PDN		BGS	Bone Growth Stimulator	Private Duty Nursing		BP	Breast Pumps	PHY	Pharmacy	BS	Bariatric surgery	PL	Patient Lifts	BSS2	Bariatric surgery stage 2	PMR	PM and R	C	Commode	PROS	Prosthetics	CI	Cochlear Implants	PRS	Prone Standers	CIERP	Cochlear Implant Ext Repl Prts	PSY	Psychotherapy	CSC	Commode/Shower Chair	PTL	Partial	CWN	Crowns	PWH	Power Wheelchair - Home	DASA	DASA	PWNF	Power Wheelchair - NF	DEN	Dentures	PWNF	Power Wheelchair - NF	EN	Enteral Nutrition	PHYS	Physician Services	ESA	ESA	R	Respiratory	FSFS	Floor Sitter/Feeder Seat	RBS	Rebases	HB	Hospital Beds	RE	Room equipment	HEA	Hearing Aids	RLNS	Relines	HH	Home Health	RM	Readmission	HSPC	Hospice	S	Surgery	IPT	Infusion/Parental Therapy	SBS	Specialty Beds/Surfaces	ITA	Inpatient admission - ITA	SC	Shower chairs	JRA	JRA	SCAN	MRI/PET Scans	LTAC	LTAC	SF	Standing Frames	MC	Medication	SGD	Speech Generating Device	MISC	Miscellaneous	SSIP	Short Stay (In-Patient)	MN	Medical Nutrition	T	Therapies (PT/OT/ST)	MWH	Manual Wheelchair - Home	TRN	Transportation	MWNF	Manual Wheelchair - NF	TU	TENS Units	O	Other	US	Urinary Supplies	ODC	Orthodontic	V	Vision	ODME	Other DME	VNSS	Vagus nerve stimulator surgery	OOS	Out of State	VOL	Inpatient admission-Voluntary	OP	Ostomy Products	WDCS	Wound/decubiti care supplies
AA	Ambulatory Aids	OS	Orthopedic Shoes																																																																																																																																															
BB	Bath Bench	OTC	Orthotics																																																																																																																																															
BEM	Bath Equipment (misc)	PAS	PAS																																																																																																																																															
BGM	Blood Glucose Monitors	PDN																																																																																																																																																
BGS	Bone Growth Stimulator	Private Duty Nursing																																																																																																																																																
BP	Breast Pumps	PHY	Pharmacy																																																																																																																																															
BS	Bariatric surgery	PL	Patient Lifts																																																																																																																																															
BSS2	Bariatric surgery stage 2	PMR	PM and R																																																																																																																																															
C	Commode	PROS	Prosthetics																																																																																																																																															
CI	Cochlear Implants	PRS	Prone Standers																																																																																																																																															
CIERP	Cochlear Implant Ext Repl Prts	PSY	Psychotherapy																																																																																																																																															
CSC	Commode/Shower Chair	PTL	Partial																																																																																																																																															
CWN	Crowns	PWH	Power Wheelchair - Home																																																																																																																																															
DASA	DASA	PWNF	Power Wheelchair - NF																																																																																																																																															
DEN	Dentures	PWNF	Power Wheelchair - NF																																																																																																																																															
EN	Enteral Nutrition	PHYS	Physician Services																																																																																																																																															
ESA	ESA	R	Respiratory																																																																																																																																															
FSFS	Floor Sitter/Feeder Seat	RBS	Rebases																																																																																																																																															
HB	Hospital Beds	RE	Room equipment																																																																																																																																															
HEA	Hearing Aids	RLNS	Relines																																																																																																																																															
HH	Home Health	RM	Readmission																																																																																																																																															
HSPC	Hospice	S	Surgery																																																																																																																																															
IPT	Infusion/Parental Therapy	SBS	Specialty Beds/Surfaces																																																																																																																																															
ITA	Inpatient admission - ITA	SC	Shower chairs																																																																																																																																															
JRA	JRA	SCAN	MRI/PET Scans																																																																																																																																															
LTAC	LTAC	SF	Standing Frames																																																																																																																																															
MC	Medication	SGD	Speech Generating Device																																																																																																																																															
MISC	Miscellaneous	SSIP	Short Stay (In-Patient)																																																																																																																																															
MN	Medical Nutrition	T	Therapies (PT/OT/ST)																																																																																																																																															
MWH	Manual Wheelchair - Home	TRN	Transportation																																																																																																																																															
MWNF	Manual Wheelchair - NF	TU	TENS Units																																																																																																																																															
O	Other	US	Urinary Supplies																																																																																																																																															
ODC	Orthodontic	V	Vision																																																																																																																																															
ODME	Other DME	VNSS	Vagus nerve stimulator surgery																																																																																																																																															
OOS	Out of State	VOL	Inpatient admission-Voluntary																																																																																																																																															
OP	Ostomy Products	WDCS	Wound/decubiti care supplies																																																																																																																																															

3	Name: Required.	Enter the last name, first name, and middle initial of the patient you are requesting authorization for.
4	Client ID: Required.	Enter the client ID = 9 numbers followed by WA. For Prior Authorization (PA) requests when the client ID is unknown (e.g. client eligibility pending): <ul style="list-style-type: none"> <li>You will need to contact DSHS at 1-800-562-3022 and the appropriate extension of the Authorization Unit (See <u>contact section</u> for further instructions).</li> <li>A reference PA will be built with a placeholder client ID.</li> <li>If the PA is approved – once the client ID is known – you will need to contact DSHS either by fax or phone with the Client ID.</li> <li>The PA will be updated and you will be able to bill the services approved.</li> </ul>
5	Living Arrangements	Indicate where your patient resides such as, home, group home, assisted living, skilled nursing facility, etc.
6	Reference Auth #	If requesting a change or extension to an existing authorization, please indicate the number in this field.
7	Requesting NPI #: Required.	The 10 digit numeric number that has been assigned to the requesting provider by CMS.
8	Requesting Fax#	The fax number of the requesting provider.
9	Servicing NPI #: Required.	The 10 digit numeric number that has been assigned to the billing/servicing provider by CMS.
10	Name	The name of the billing/servicing provider.
11	Referring NPI #	The 10 digit numeric number that has been assigned to the referring provider by CMS.
12	Referring Fax #	The fax number of the referring provider.
13	Service Start Date	The date the service is planned to be started if known.
15	Description of service being requested: Required.	A short description of the service you are requesting (examples, manual wheelchair, eyeglasses, hearing aid).
18	Serial/NEA#: Required for all DME repairs.	Enter the serial number of the equipment you are requesting repairs or modifications to or the NEA# to access the x-rays for this request.
20	Code Qualifier: Required.	Enter the letter corresponding to the code from below: T - CDT Proc Code C - CPT Proc Code D - DRG P - HCPCS Proc Code I - ICD-9/10 Proc Code R - Rev Code N - NDC-National Drug Code S - ICD-9/10 Diagnosis Code
21	National Code: Required.	Enter each service code of the item you are requesting authorization that correlates to the Code Qualifier entered.
22	Modifier	When appropriate enter a modifier.
23	# Units/Days Requested: Required.	Enter the number of units or days being requested for items that have a set allowable. (Refer to the program specific <u>Billing Instructions</u> for the appropriate unit/day designation for the service code entered).
24	\$ Amount Requested: Required.	Enter the dollar amount being requested for those service codes that do not have a set allowable. (Refer to the program specific <u>Billing Instructions</u> and <u>fee schedules</u> for assistance) Must be entered in dollars & cents with a decimal (e.g. \$400 should be entered as 400.00).
25	Part # (DME only): Required for all "By Report" codes requested.	Enter the manufacturer part # of the item requested.

26	Tooth or Quad#: Required for dental requests	Enter the tooth or quad number as listed below: QUAD 00 – full mouth 01 – upper arch 02 – lower arch 10 – upper right quadrant 20 – upper left quadrant 30 – lower left quadrant 40 – lower right quadrant Tooth # 1-36, A-T, AS-TS, 51-82 and SN
27	Diagnosis Code	Enter appropriate diagnosis code for condition.
28	Diagnosis name	Short description of the diagnosis.
29	Place of Service	Enter the appropriate two digit place of service code.
30	Comments	Enter any free form information you deem necessary.

Field	Name	Action
		ALL FIELDS MUST BE TYPED
1	Org required	<p>Enter the Number that Matches the Program/Unit for the Request</p> <p>500—Division of Alcohol and Substance Abuse (DASA)  501—Dental  502—Durable Medical Equipment (DME)  509—Economic Services Administration (ESA) (DSHS)  504—Home Health  505—Hospice  506—Inpatient Hospital  507—Juvenile Rehabilitation Administration (JRA) (DSHS)  <b>508 - Medical</b>  509—Medical Nutrition  510—Mental Health  511—Outpt Proc/Diag  513—Physical Medicine &amp; Rehabilitation (PM &amp; R)  514—Aging and Disability Services Administration (ADSA)  515—Transportation  516—Miscellaneous</p>
2	Service Type required	<p>Enter the letter(s) in all CAPS that represent the service type you are requesting.</p> <p>AA      Ambulatory Aids  BB      Bath Bench  BEM      Bath Equipment (mise)  BGM      Blood Glucose Monitors  BGS      Bone Growth Stimulator  BP      Breast Pumps  BS      Bariatric surgery  BSS2      Bariatric surgery stage 2  C      Commode  CI      Cochlear Implants  CIERP      Cochlear Implant Ext Repl Prts  CSC      Commode/Shower Chair  CWN      Crowns  DASA      DASA  DEN      Dentures  EN      Enteral Nutrition  ESA      ESA  FSFS      Floor Sitter/Feeder Seat  HB      Hospital Beds  HEA      Hearing Aids  HH      Home Health  HSPC      Hospice  IPT      Infusion/Parental Therapy  ITA      Inpatient admission—ITA  JRA      JRA  LTAC      LTAC</p>

Field	Name	Action
		MC Medication MISC Miscellaneous MN Medical Nutrition MWH Manual Wheelchair—Home MWNF Manual Wheelchair—NF O Other ODC Orthodontic ODME Other DME OOS Out-of State OP Ostomy Products OS Orthopedic Shoes OTC Orthotics PAS PAS PDN Private Duty Nursing PHY Pharmacy PL Patient Lifts PMR PM and R PROS Prosthetics PRS Prone Stenders PSY Psychotherapy PTL Partial PWH Power Wheelchair—Home PWNF Power Wheelchair—NF
		PWNF Power Wheelchair—NF PHYS Physician Services R Respiratory RBS Rebases RE Room equipment RLNS Relines RM Readmission S Surgery SBS Specialty Beds/Surfaces SC Shower chairs <b>SCAN MRI/PET Scans</b> SF Standing Frames SGD Speech Generating Device SSIP Short Stay (In-Patient) T Therapies (PT/OT/ST) TRN Transportation TU TENS Units US Urinary Supplies V Vision VNSS Vagus nerve stimulator surgery VOL Inpatient admission-Voluntary WDCS Wound/decubiti care supplies
3	Name: Required.	Enter the last name, first name, and middle initial of the patient you are requesting authorization for.
4	Client ID: Required.	Enter the client ID = 9 numbers followed by WA.

Field	Name	Action
		For Prior Authorization (PA) requests when the client ID is unknown (e.g. client eligibility pending): <ul style="list-style-type: none"> <li>You will need to contact DSHS at 1-800-562-3022 and the appropriate extension of the Authorization Unit (See <u>contact section</u> for further instructions).</li> <li>A reference PA will be built with a placeholder client ID.</li> <li>If the PA is approved – once the client ID is known – you will need to contact DSHS either by fax or phone with the Client ID.</li> <li>The PA will be updated and you will be able to bill the services approved.</li> </ul>
5	Living Arrangements	Indicate where your patient resides such as, home, group home, assisted living, skilled nursing facility, etc. NOT REQUIRED FOR PET-CT SCANS
6	Reference Auth #:	If requesting a change or extension to an existing authorization, please indicate the number in this field.
7	Requesting NPI #: Required.	The 10 digit numeric number that has been assigned to the requesting provider by CMS.
8	Requesting Fax#:	The fax number of the requesting provider.
9	Servicing NPI #: Required.	The 10 digit numeric number that has been assigned to the billing/servicing provider by CMS.
10	Name:	The name of the billing/servicing provider.
11	Referring NPI #:	The 10 digit numeric number that has been assigned to the referring provider by CMS.
12	Referring Fax #:	The fax number of the referring provider.
13	Service Start Date:	The date the service is planned to be started if known.
15	Description of service being requested: Required.	A short description of the service you are requesting (examples, manual wheelchair, eyeglasses, hearing aid).
18	Serial/NEA#: Required for all DME repairs.	Enter the serial number of the equipment you are requesting repairs or modifications to or the NEA# to access the x-rays for this request.
20	Code Qualifier: Required.	Enter the letter corresponding to the code from below: <del>T – CDT Proc Code</del> <b>C - CPT Proc Code</b> <del>D – DRG</del> <del>P – HCPCS Proc Code</del> <del>I – ICD-9/10 Proc Code</del> <del>R – Rev Code</del> <del>N – NDC National Drug Code</del> <del>S – ICD-9/10 Diagnosis Code</del>
21	National Code: Required.	Enter each service code of the item you are requesting authorization that correlates to the Code Qualifier entered.
22	Modifier:	When appropriate enter a modifier.
23	# Units/Days Requested: Required.	Enter the number of units or days being requested for items that have a set allowable. (Refer to the program specific <u>Billing Instructions</u> for the appropriate unit/day designation for the service code entered).
24	\$ Amount Requested: Required.	NOT REQUIRED FOR PET-CT SCANS Enter the dollar amount being requested for those service codes that do not have a set allowable. (Refer to the program specific <u>Billing Instructions</u> and <u>fee schedules</u> for assistance) Must be entered in dollars & cents with a

Field	Name	Action
		decimal (e.g. \$400 should be entered as 400.00).
25	Part # (DME only): Required for all "By Report" codes requested.	NOT REQUIRED FOR PET-CT SCANS Enter the manufacturer part # of the item requested.
26	Tooth or Quad#: Required for dental requests	<p>NOT REQUIRED FOR PET-CT SCANS</p> <p>Enter the tooth or quad number as listed below:</p> <p>QUAD</p> <p>00 — full mouth</p> <p>01 — upper arch</p> <p>02 — lower arch</p> <p>10 — upper right quadrant</p> <p>20 — upper left quadrant</p> <p>30 — lower left quadrant</p> <p>40 — lower right quadrant</p> <p>Tooth # 1-36, A-T, AS-TS, 51-82 and SN</p>
27	Diagnosis Code:	Enter appropriate diagnosis code for condition.
28	Diagnosis name	Short description of the diagnosis.
29	Place of Service	<p>Enter the appropriate two digit place of service code.</p> <p><b>Use 11 for office; 22 for out-patient hospital</b></p>
30	Comments:	Enter any free form information you deem necessary.